

What Does Accreditation Mean to Rowlett?

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AGENDA



Agenda

- Introduction
- Accreditation Background
- Accreditation Benefits for Rowlett



Population

- 61,000 currently
- 92,000 buildout

Public Works Department

- Streets
- Drainage
- Water distribution
- Wastewater collection
- Facilities
- Fleet
- CIP Engineering
- Asset Management

The **Mission** of the City of Rowlett Department of Public Works is to provide Quality Services (Streets, Alleys, and Utilities) with the least disruption to our community.

The **Vision** of the Public Works Department is to be an organization that employs safe, efficient, effective, best practices; provides quality maintenance programs and systems (Streets, bridges, traffic, drainage and stormwater, utilities, water distribution & sewer collection systems, engineering, and construction management services); promotes investment in lasting value in our community; provides fiscally sustainable solutions for our community; provides quality infrastructure and strives to become an APWA Accredited Agency committed to continuous improvement respected by our peers and our community!



Introduction – cont.

- Public Works Department
 - Maintains
 - × 536 lane miles of streets
 - x 105 miles of alleys
 - × 18 facilities
 - Over 450 vehicles & equipment
 - × 250 miles of waterlines
 - 230 miles of sanitary sewer lines
 - × 25 lift stations
 - **▼ 112 miles of storm drainage lines**
 - 71 employees (lean and mean)!

Accreditation Background

- Public Works Department
 - Began evaluating Accreditation process in 2004 under the 4th Edition Practices Manual
 - ▼ Did not have buy-in from leadership
 - **▼** Did not have the resources for Accreditation Manager
 - Economy downturn



Accreditation Background

- Public Works Department
 - Began Self Assessment in 2013 after submitting application
 - Delays due to EF4 tornado recovery effort
 - Accredited on June 7, 2017 for both Public Works & Development Services
 - × 26 functional areas
 - × 423 practices
 - 124th agency accredited
 - × 9th in TX
 - **1st in Dallas County!**





Accreditation Benefits

- Re-affirmed areas where we perform well
- Identified areas to improve
- Accountability
- Improves succession planning
- Asset management
- Engaged employees
- Improved a sense of pride for employees and City

