The METRO Mission

METRO’s mission is to provide safe, clean, reliable, accessible and friendly public transportation services to our region.
UNIVERSAL ACCESSIBILITY

Bus Shelter Program

METRO Wheeler Ave. Shared-Use Path
METRO’s Commitment

That every rider should have full access to a 1st-class transit experience.

Universal Accessibility is METRO’s commitment to the design and delivery of an environment so that it can be accessed, understood and used to the greatest extent possible by all people regardless of their age, size, ability or disability.

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The principles of Universal Accessibility are the key’s to bringing the METRO Mission to life across our diverse and dynamic service area.
UNIVERSAL ACCESSIBILITY → THE EXPERIENCE WE MUST DELIVER TO OUR CUSTOMERS
WEST BELLFORT PARK & RIDE (CONCEPT ONLY)
MOW/MPD IMPROVEMENTS
STATE OF GOOD REPAIR
SAFETY ENHANCEMENTS
ANTICIPATED PROCUREMENTS

• Universal Accessibility - Design (RFQ)
• West Bellfort Park & Ride Modification – Design (RFQ)
• Maintenance of Way/METRO Police Department Building – Design (RFQ)
• Northline Transit Center Parking – Design (RFQ)
• Universal Accessibility Construction Requirements Contract
• Polk Oil Water Separator Rehabilitation (Construction)
• Field Service Center Roofing Rehabilitation (Construction)
• Burnett TC Elevator Addition (Construction)
• Rail Tie Upgrade (Construction)
• Traffic Signal Upgrade (Construction)