James Mendoza, CEM-Assistant Emergency Manager
Heat Advisory
1 PM through 7 PM this evening

Remember to practice #HeatSafety wherever you are: stay hydrated, take breaks if working outdoors, and check backseats of cars for passengers and pets before exiting.
June 6th Severe Weather Event

- National Weather Service issues a hazardous weather outlook for the San Antonio area, calling for a slight to enhanced risk for scattered severe storms this afternoon through the early evening. Hail and high winds were expected. This weather system came through the City as expected and caused damage to several areas.
- 305 Trees. 172 Traffic signals
- 54,000 customers without power at peak. Some remained for 3 days
- The UTSA Institute of Texan Cultures experienced significant damage to tents, booth set-ups, and related equipment that was in place for the Texas Folk life Festival. There are no reports of injured people, and everyone sheltered appropriately. Crews are working to recover all equipment in preparation for tomorrow’s festival opening. No city resources are being requested at this time.
- The San Antonio International Airport is reporting one aircraft was lifted off its chalks and tilted down onto its nose as a result of high winds. They also had a baggage cart that was blown into an intersection on the airfield, causing minor damage. Finally, one of their perimeter gates was blown open by wind gusts and had to be re-secured.
- The 311 Customer Call Center reopened their lines at 7:30pm and are currently operating with 6 employees until 11:00pm. They will send SAOEM a detailed report of damages which we will map and share with the NWS and leadership at a later time.
- CPS Energy is currently reporting that they have 52,885 customers without power.
NCAA Final Four

- This Final Four is unique “walkable” event
- November 8th, 2017 NCAA Final Four Table-Top Exercise
- Established perimeter and access control points, street closures, traffic control and parking lot flow.
- Alamodome event policies include a clear bag policy, no firearms, and no alcohol.
- Joint effort between SAPD, SAOEM, and other critical partners to develop the Family Reunification plan.
- STRAC/RMOC Regional Medical Operations Center (RMOC)
- Daily weather briefings will begin Friday, March 23rd through Monday, April 2nd
- The “Big Red Backpack”
Family Reunification/Assistance Center

- Phase I- Incident Occurs
  - Activate FAC/FRC personnel, locations, staff, JIC
- Phase II- Victim Identification / Scene Management
  - LE led
  - Witness management
- Phase III- Death and Injury notification
  - Family Reunification
  - Information and referral
- Phase IV- Deliver of Services
Developing an emergency plan for people with disabilities

- Topics - Notifications and Alerts, Evacuations, Shelters, Recovery
  - Early lessons learned
    - Responder sensitivity training
    - ADA registry
    - Accessible alerts
    - Transportation
    - More community outreach
    - Personal preparedness
Public Education

- Terminal B Baggage Claim at the airport,
- Convention center for Monday’s NCAA public safety press conference and the duration of the Final Four events.
San Antonio Police Department
Civilian Response to Active Shooter

https://www.youtube.com/watch?v=eKyLxDv9C9U
Complex Coordinated Terrorist Attack
Ready South Texas Preparedness App

Your Family Emergency Plan
Creating a personal plan has never been easier

Emergency Services and Shelters
Find out about the nearest emergency shelters and special services in your area

Evacuation Maps and Routes
Get instant access to evacuation maps and know which routes are safe

Find peace of mind
Download your free app today
Help keep your loved ones safe
Ready South Texas Preparedness App

- Key features:
  - Get instant access to evacuation maps and know which routes are safe
  - Find out about the nearest emergency shelters and special services in your area
  - Receive latest alerts and emergency notifications
  - Create your personalized family emergency plan and list of go-kit supplies quickly and painlessly
  - Broadcast your status ("I am safe" or "I need help") with one single tap
Ready to Respond

- 14 all original videos
  - 5 scripted all hazards PSAs
  - 2 flood survivor interviews
  - 7 scripted active shooter preparedness and recognizing suspicious activity PSAs

- Content and themes identified through focus groups

- Available on SAOEM’s Facebook, Twitter, and YouTube pages
Make a Plan for Yourself, Family and Friends

Potential Harvey rainfall
Through Sept. 1

Source: NOAA
Graphic: Staff, TNS
Make a Plan for Yourself, Family and Friends

Mayor Nirenberg asks residents to fuel only as needed over Labor Day weekend

SAN ANTONIO (Sept. 1, 2017) — Mayor Ron Nirenberg is asking San Antonio area residents to purchase fuel only as needed over the Labor Day weekend, until gas deliveries can catch up early next week. He’s also asking area gas station operators and owners to voluntarily and temporarily limit individual gas purchases, in order to reduce hoarding and prevent further hysteria.

“Be a good neighbor,” Mayor Nirenberg said. “Hoarding is creating the problem, and there’s no need for it. Refineries and pipelines that supply San Antonio are expected to be restored to service early next week. In the meantime, supply trucks are hauling gas from
Make a Plan for Yourself, Family and Friends
Planning and Coordination

- Exercise and Training
  - Numerous requests for COSA assistance and participation
  - Special Planning Meetings
    - New Years Eve Celebration
    - SA Rock and Roll Marathon
    - NCAA Final Four
  - After Action Reports
    - Best Practices
    - Lessons Learned
City of San Antonio

- Large metropolitan area
- Large military presence
- Large number of tourists
- High visibility events
- Proximity to international border
- Training center for international military students
- Universities
- Significant Critical Infrastructure and Key Resources
San Antonio Disasters

Natural

- Flooding
- Severe Thunderstorms
- Wind
- Hail
- Ice
- Droughts
- Wildfires
- Tornadoes
- Hurricane
- Heat
- Earth Quake

Manmade

- HAZMAT Spills/Explosions
- Transportation Accidents
- Aviation Emergencies
- Terrorism
- Public Gatherings
  - Fiesta
  - Championship Games
  - New Years Eve Celebration
  - Final Four
  - Large Concerts
August 7th Flooding
August 7th Flooding
Emergency flood response
Flood Plain
2017 Tornado Event

- During the late evening hours of February 19, 2017, the City of San Antonio and Bexar County received a series of storms in which several tornadoes formed.
- 4 areas within the City of San Antonio.
- Immediately a response operation was initiated and lasted for approximately 2 months.
- A declaration of local disaster was signed by the Mayor which resulted in some assistance from the Small Business Administration.
Texas Wildfires

- Extreme Drought and Wildfires
- April 16th, 2011
- Governor requested a federal Major Disaster Declaration
- Extreme Drought Conditions have sparked wildfires across the state
- 2.2 million acres burned
  - 9000 fires
- 400 homes destroyed
Develop a preparedness culture

- Communications
- Family discussions
- Safety
- Planning
- Practice the plan
- Drills
- Education
- Training
- Volunteer
- Awareness
- Participation
- SAFD
- SAPD
SAOEM Preparedness Video

Citizen Preparedness

- Emergency Kit
- Medical needs
- How to evacuate your home, neighborhood
  - Basic safety measures such as
    - Smoke detectors
    - Kids/911
- Kids-school emergency procedures
Drills, training, exercises

- **Communications**
  - How do you communicate during an emergency?

- **Change driving habits (flooding)**
  - Turn around don’t drown
  - When in doubt, different route (Chief Trevino)

- **Know your community centers**
  - Likely shelters

- **If you can’t go home**
  - Alternate locations
Preparedness information

- [ ] www.saoemprepare.com
- [ ] www.safloodsafe.com
- [ ] www.readysouthtexas.gov
- [ ] www.bexarfloodfacts.org
- [ ] www.fema.gov
- [ ] www.cdc.gov
- [ ] www.ready.gov
Volunteer

- Attend training
  - CPW
- Volunteer organizations
  - CERT, VIP, COP, Citizens Academies
  - Form your own CERT team
- Organize National Night Out events
- Neighborhood meetings and events
- Participate in local government emergency planning activities
  - Drills, exercises, special events
- Volunteer Organizations Active in Disaster (VOAD)
Front Lobby