

## **SAME Executive Committee Meeting Notes**

1000 - 1130, Thursday, Dec. 13, 2017

Attended			
John Accardi	Buddy Barnes	Bob Bevins	Marv Fisher
Jackie Hacker	Rich Houghton	Dave Howe	Rich Khalil**
Cindy Lincicome	Scott Prosuch	Hal Rosen**	Lisa Thoele
Heather Wishart-Smith	Joe Schroedel**	Allison Ingram**	Ann McLeod**
Jill Murphy**	Stephen Karl**	Kathy Off**	Eddie Gonzalez**
Did Not Attend			
Bill Haight	Tony Higdon	Sal Nodjomian	

<sup>\*\*</sup>Non-voting

## Call to Order: 1005 hrs

A quorum was established. Marvin Fisher, chair of the XC, called the meeting to order. Joe led the presentation to the XC (Encl).

## **Budget Proposal**

The XC approved the 2019 Budget. The budget briefing followed the standard agenda. The first objective was to update the XC on the execution of the SAME National Office FY 2018 Budget. If there are material changes to the projections, an update on 2018 results will be provided. The second outcome was to obtain XC approval of the FY 2019 Balanced Budget including National Office Priorities that form the basis of the disciplined National Office Performance Management System. Joe Schroedel stressed that the purpose of the briefing to the XC is not only about their fiduciary responsibility to the Society, but also about the return on investment in the National Office. The following questions/discussion ensued:

- Strategic partnerships are purposely not a source of revenue they are intended to demonstrate leadership within the industry. The only expense is labor (Strategic & Stakeholder Relations). The XC agreed that messaging about partnerships needs to be constant and consistent.
- The Society still needs to focus on revenue diversification as event revenue is projected to represent approximately 62% of total revenue. One mission essential task is to complete and implement the Membership Management Review to enhance the Member Experience. This will more than likely be a year-long review.
- The Society will fund external Foundation fundraising support (approximately \$10,000). The purpose of the gift is to kickstart the fundraising campaign, and to give the Foundation some additional revenue, rather than just expenditures.
- In 2019, the National Office will seek ways to better align financial presentation with the Strategic Plan.
- Some additional questions were addressed about budget variances, including camp revenue, podcast expense, leadership development program and stipends.

## **National Office Priorities**

The XC approved the National Office Priorities for 2019.

 The National Office Priorities are the basis for the National Office performance management system.

• Aligning the National Office Priorities with the results of efforts to achieve 2018 priorities and the Strategic Plan, the National Office is better able to properly focus the National Staff and guarantee a good return on investment in the staff from a Society perspective.

## **Centennial Planning Task Force**

The XC approved a Centennial Task Force Budget not to exceed \$250,000 – which will not be part of the annual operational budget.

- The TF requested a "not to exceed" (NTE) limit of \$500,000 which would be managed by the National Office with input from the TF. SAME National office would approve individual initiatives and report status to the XC quarterly.
- This investment would be funded by excess liquidity in cash accounts and potentially drawing money out of the investment accounts, but the financial statement impact will be a reduction in the net assets reserve.
- The President and XD agreed on a limit of \$250,000 with the option to request an additional \$250,000 if needed.

Adjourn: 1130 hrs.

B\$ Joseph Schroedel, P.E., F.SAME, USA (Ret.)

**Executive Director** 

Encl: Budget Brief

## **Enclosure 1**



# **SAME National Office** FY 2019 Budget Decision Brief

# **Executive Committee Meeting** 10:00 AM (EST), 13 December 2018

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## **Agenda**

- **Decision Briefing Outcomes**
- National Office:
  - 2019 Mission Essential Tasks
  - 2018 and 2019 Priorities
  - National Office Organization (Full Time Staff)
- FY 2018 Budget Execution
- FY 2019 Budget
  - 2019 Goals
  - 2019 Objectives
    - Revenue (Objective 1)
    - Expenses (Objective 2)
    - Investments (Objective 3) Risk Management (Objective 4)

  - 2019 Overview and Details
- Centennial TF Budget Authority Request
- Summary and Recommended XC Decisions

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## **Briefing Outcomes**

- <u>Update</u> the Executive Committee (XC) on the <u>execution</u> of the SAME National Office FY 2018 Budget (year end close: Jan 2019).
- Obtain XC approval of the SAME National Office FY 2019 Balanced Budget prior to FY 2019 (1 Jan) including National Office Priorities that form the basis of the disciplined National Office Performance Management System.
- Obtain XC approval to establish a one time, not to exceed (NTE) budget authority to support SAME Centennial planning and execution.

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# Strategic Plan 2020 2019 National Office Mission Essential Tasks

"Supporting The Run to 2020 and Beyond"

Complete and Implement Membership Management Review to enhance the <u>Member Experience</u>

Plan Phases II and III of the <u>Centennial Celebration</u>.

2020...

Complete the development of <u>Strategic Plan 2025</u>

"Leveraging Centennial - Gain Active Participation!"

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## **National Office Standing Priorities**



- 1. Support our Regions, Posts and Members
  - 2. Support our National Strategic Plan
    - 3. Enhance our National Reputation

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# **SAME National Office 2018 Priorities**

## 2018 National Office Priorities to Support Strategic Plan 2020: Assessment

<u>FOCUS</u> .... Support the Run to 2020 (member participation) ... generate revenue to support the Society ... maximize national office capacity (as identified at the 2 Oct Budget Session #1):

- Manage the Run to 2020: (enhance member participation; publish and implement centennial plan; operationalize the military society coalition to enhance JETC; build the next strategic plan; celebrate Society accomplishments)
- Grow the Foundation: (National Office support; Post Funds Test, Fundraising; Communication; leverage
   AOF; educate posts; succession planning; financial management; begin supporting Foundation Purpose –
   national LDP ...)
- Institutionalize the Industry-Government Engagement Plan: (CEO Round Tables; expand Post Issues workshops, educating stakeholders; expand impact of SAME Perspectives; look for connections to Capital Week)
- Sustain Support to Posts and Volunteer Leaders: (sustain PLW model; Post support training webinars, ECW/PCW model; Fellows engagement, awards and recognition, post organization/operational efficiency, student chapter management, post STEM camps, best practice system, NFE education and advocacy, SLW in JETC; expand IC Grant Program; enterprise solutions; systems support for posts and C&Cs (eg email, etc))

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# **SAME National Office 2018 Priorities**

### 2018 National Office Priorities to Support Strategic Plan 2020: Assessment (Continued)

- Expand the Recruiting Campaign: (evolve post level culture, sponsorship standard; individual recruiting; recognition; improve specific benefits; track progress; military school integration, military/government member participation, YM/enlisted Cmte, camp mentors; materials that are useful for posts)
- Enhance Communications and Marketing effectiveness expand our brand: (targeted messaging; leverage centennial; expand Podcasts, Real TiME; complete post web sites; video; expand society news in TME; leverage social media)
- Grow Value of National Events: (communicate value; grow JETC LDP, Joint Engineering TTex, Resilience, Skills Workshop, AEA participation; SBC Scalability; Navy/CNIC and USCG participation in FMW; synchronize USACE Leader Emeritus with Capitol Week; keynote speaker impact)
- Normalize Revenue Growth: (mature SM management; strengthen stakeholder management; expand advertising
  and marketing beyond traditional sources; implement effective marketing materials; evaluate event pricing, dues;
  leverage centennial)
- Mature National Governance: (expand support for leader engagement with posts; succession planning; C&C role
  and management; increase external partner engagement; improve metrics (cost to serve, etc); increase member
  voting in elections

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## SAME National Office 2019 Priorities

#### 2019 National Office Priorities to Support Strategic Plan 2020:

- Sustain Support to Posts and Volunteer Leaders: complete and implement the Membership Management
  Review every aspect of dues structure, accounting at national and post level focus on member
  experience, metrics and increase the contribution of membership dues to our revenue diversification, but
  in the greater context; sustain PLW model; increase Post support training webinars; institutionalize the AOF
  Action Plan; fix awards and recognition; assist post organization/operational efficiency; establish model for
  student chapters test virtual student chapter concept and finish GMU test; refine: best practice system,
  NFE education; complete implementation of C&C Work Group and Society Governance and Management
  Reviews provide program management support where needed; build SM retention plan; fully integrate
  partner and stakeholder management with member management; implement affinity partnerships.
- Manage Centennial Planning: detailed planning and execution; enable the Task Force; get posts excited and engaged; get stakeholders engaged and excited; refine JETC value for the long term.
- 3. Support the Development of Strategic Plan 2025: IMPACT focused plan; establish clear focus to enable participation; set higher standard for objectives, metrics and streamers; institutionalize C&C's as extensions of the National Office in support of the Strat Plan; institutionalize Governance and Management Review; set high standard for post involvement and input so they see themselves in the plan and can develop local plans that generate vibrant posts.

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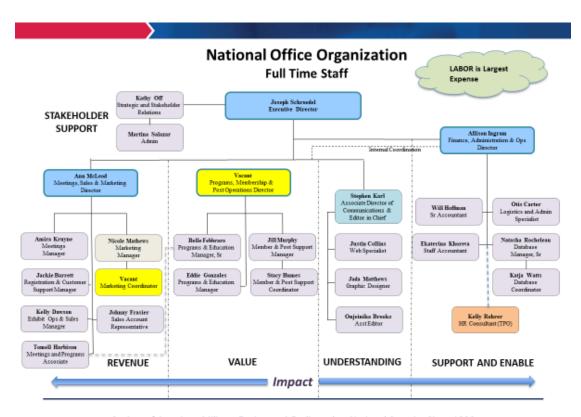
## **SAME National Office 2019 Priorities**

#### 2019 National Office Priorities to Support Strategic Plan 2020 (continued):

- 4. Strengthen the Industry-Government Engagement Plan Impact: Build on CEO Round Table and Post IGE Workshop successes identify leading issues that add value; expand Post IGE Workshops, educate stakeholders on their value; expand impact of SAME Perspectives; expand congressional participation in Capital Week; expand lead role in Tri-Service and interagency FMW efforts; establish post in Australia to support force movements to Darwin; plan for routine events in Europe and the Pacific focus on IC support; continue to grow TTx and Joint Engineer/COCOM support; continue to grow SBC as the one stop shop for all federal agencies and the AEC industry.
- Enhance Communications and Marketing effectiveness expand our brand: targeted messaging; leverage centennial; Podcasts, Real TiME; complete post web sites; society news in TME; leverage social media; enhance marketing and communications of C&C's, AOF action plan and rebranding, and strategic partner collaboration at regional and post level.
- Grow the Foundation financially and its IMPACT: Assist the SAME President in monitoring SAME
  Foundation support for the Strategic Plan; Implement the LDP program support; generate momentum for
  the Fundraising Campaign; leverage AOF and Society leadership support; educate posts; implement
  succession planning.

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## FY 2018 Budget Execution

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Statement of Activities (no Functional Expense Allocation)
Actuals for the Period of Ten Months Ended October 31, 2018 and Projections for the Months of November-December 2018

		Actuals	Projection						Projec	Projection to Budget		
	Y	ear to Date		November		December		Total		Budget		Variance
REVENUE												
Conferences and Meetings	\$	2,033,446	\$	2,678,061	\$	-	5	4,711,507	\$	3,787,150	\$	924,357
Dues		1,678,150		174,271		174,271		2,026,692		2,091,250		(64,558)
Advertising and Publications		431,780		102,125		5,125		539,030		642,000		(102,970)
Programs		5,980		2,083		2,083		10,146		31,000		(20,854)
Post Operations		123,799		833		833		125,466		116,500		(11,034)
Other Income	_	-						-				-
TOTAL REVENUE	5	4,273,155	\$	2,957,374	ś	182,313	ś	7,412,841	\$	6,687,900	5	724,941
EXPENSES												
Program Services:												
Conferences and Meetings	5	1,398,502	\$	2,123,060	5		5	3,521,562	\$	2,766,450	\$	(755,112)
Membership Activities		15,279		3,542		3,036		21,857		54,500		32,643
Society Publications and Communications		240,609		31,642		23,892		296,142		320,700		24,558
Programs		9,025				650		9,675		9,500		(175)
Post Operations		467,212		25,375		25,375		517,962		562,550		44,588
Total Program Services	_	2,130,627		2,183,619	_	52,952		4,367,199	_	3,713,700		(653,499)
Supporting Services:												
Management and General		2,564,594		266,842		301,442		3,132,877		3,109,200		(23,677)
Fundraising							_					
Total Supporting Services		2,564,594		266,842		301,442	=	3,132,877		3,109,200		(23,677)
TOTAL EXPENSES	S	4,695,221	ş	2,450,461	S	354,394	S	7,500,076		6,822,900		(677,176)
CHANGE IN NET ASSETS FROM OPERATIONS	s	(422,066)	\$	505,913	ś	(172,082)	ś	(87,235)	\$	(135,000)	5	47,765
Change in Value of Investments	s	(68,907)	\$	13,000	s	13,000	s	(42,907)	s	135,000	s	(177,907)
NET CHANGE IN NETS ASSETS	ŝ	(490,974)	\$	519,913	ś	(159,082)	ś	(130,143)	\$	-	\$	(130,143)

Notes: 1. Supporting details up through the September close out were provided to the BOD at SBC.

2. "Net change in assets" includes market performance.

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## 2018 Budget Execution "Behind the Numbers"

### Revenue

## ✓ JETC Net Revenue Increased – Continue to Define Value

- · Table Top Exercise continues to grow as Services, FEMA and federal agencies gain interest. Chiefs all intend to fully participate as they did this year.
- Unique combination of SAME "Annual Meeting" and Industry-Government Engagement.
- Partners welcome opportunity to exhibit and participate contributes to vision.
- JETC 2019 Concept approved by XC in Aug integrate Foundation, LDP, AOF (investiture in 2020).

## ✓ SBC Far Exceeded High Revenue target and Value Expectations

- But ... National Office revenue continues to be too dependent on events, especially SBC late in the year.
- VA approach in 2019 and beyond fully integrate into SBC (declared at VA AAR on 28 Nov).
- GSA and DHS are next targets new CFM Chief, Tony Acosta, agreed to assist with GSA (25 years with GSA and he agrees with vision and approach.)

## Membership Revenue

- Membership projected to be relatively flat, 3% decline in individual membership, but 2% increase in
- Sustaining membership represents 85% of overall membership revenue.

## Advertising

- Print advertising flat from prior year, but budget will not be met.
- Online advertising continues to be an area of opportunity.

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## 2018 Budget Execution "Behind the Numbers"

## **Expenses**

#### ✓ Continued Controlling Expenses

- Disciplined approach continues QMR (monthly statements, risk mgt, reporting to leadership).
- G&A continues to be closely monitored (efficiencies & reductions IT, outside consulting and other discretionary costs).
- National Office size and quality set working efficiency vice expansion (SM Mgmt, Centennial TF, Mgmt and Governance Review – C&C extension of staff).

## ✓ Continued Support to Posts

- Expanded the number of attendees at the Post Leaders Workshop in August to include RVPs (86 Posts represented). Additionally made topics more relevant and transferrable (Action Plan to help PLW participants take home ready made brief for post boards).
- Sustained "Grant" program (\$10K) for International Committee support.
- Expanded Podcasts as means of highlighting member contributions EPA/DCHWS cast first government.
- Sustained \$1000 per month to support National President travel opens presidency to small business.
- Institutionalized National Leadership Calendar process expanded support to regional, post events.

## ✓SAME Foundation Fully Operational – Served by National Office Staff (Joe, Allison, Kathy, Eddie)

- National Office staff support continues to be pro bono (threshold = 10 posts in Post Funds Policy).
- Post Funds Policy declared successful; 3 posts currently invested in the Foundation, others expressing interest.
- SAME National Office investing \$10,000 "gift" to hire professional fundraiser to kick off major Annual Fundraising Campaign and set stage for Giving Campaign.

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## 2018 Budget Execution "Behind the Numbers"

### Investment

## ☑Joint Investment Committee Fully Operational; Added new members

- Joint SAME and Foundation Investment Committee working well.
- Quarterly reviews are conducted with the investment advisors (DiMeo and Baird). Performance is compared to approved benchmarks.
- RFP issued to replace Baird management firm due to poor performance. Vetting two respondents now.

## ✓ Investing in People - Quality national staff produces value,

- We continue to offer excellent benefit packages and working environment.
- Fourth straight year of awarding Bonus for performance above and beyond.
- Fourth straight year of disciplined performance system pay raises.
- Added Program manager (Eddie; unfunded in '18) to establish Camps, STEM, LDP programs. Intent: develop national program approach that strengthens financial management, succession planning, recapitalization (E&C Camps in particular) and potentially (long term) recovery of administrative costs.

## ✓ Continued Investing in Major Events - Increased financial return = increased value

- Maturing sales staff
- Continued to invest in high quality key note speakers.
- Continued increasing program quality and education (Call For Presentation process key).
- FM Workshop gained traction with all three services now establishing Tri-Service Working Group.
- Will increase investment to develop webinars and C&C's as extension of National Office (ICW C&C Work Group).

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# 2018 Budget Execution "Behind the Numbers"

Risk

## ✓ Managed Risk Well

- Set aggressive budget continued year on year revenue increase while leveraging resources fully while keeping expenses within available resources. Will be less aggressive in 2019 because of overreliance on events.
- Continued long term perspective no quick win mentality marathon, not sprint.
- NVSBE posed risk because of late VA legal mandate to "Co-locate" maintained separation of NVSBE and SBC to manage risk.
- Reserves untouched and reserve still exceeds industry metric for a healthy association.
- Holding National Office size constant, grow talent and productivity over time, while focusing role of C&C's
  to increase national support to posts and the Strategic Plan (C&C Review; C&C "extension of national
  office" IAW Gov and Mgt review).



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## FY 2019 Budget Goals

The SAME National Office FY 2018 Budget will contribute to Strategic Plan 2020 by accomplishing three <u>overall</u> goals for 2019:

- <u>DELIVER RESULTS</u> that add value to the entire society and industry while supporting Strategic Plan 2020 and the development of Strategic Plan 2025.
- <u>"INVEST" in SAME</u> to set the stage for the future without incurring undue short term risk (financial investments, direct support financial contributions, Foundation impact and fundraising).
- <u>Incrementally DIVERSIFY REVENUE</u> to mitigate risk: in 2019 complete thorough Membership Management Review (includes dues restructure) to enhance the member experience; align every aspect of member experience with our value proposition.

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## FY 2019 Budget Overview

Operational Budget only - no market predictions.

	1								Varian		ance		
	1	Actual		Actual		Projected		Proposed			18 Proj. vs.	. 19 Budget	
	┸	FY 2016		FY 2017		FY 2018	20	)19 Budget			\$	%	
Revenue:	Т		Г				Г			г			
Membership	\$	1,998,000	\$	1,995,000	\$	2,027,000	\$	2,052,000		\$	25,000	19	
Publications and Advertising	1	629,000	ı	569,000		539,000	ı	595,000			56,000	109	
Conferences and Meetings	1	3,370,000	ı	3,705,000		4,712,000	ı	4,252,000			(460,000)	-169	
Post Operations	1	88,000	ı	108,000		125,000	ı	181,000			56,000	589	
Continuing Education/Programs	1	57,000	ı	33,000		10,000	ı	20,000			10,000	119	
Education and Mentoring Fund	1	28,000	ı	0		0	ı						
Other Income	1	0	ı	0		0	ı	-			-	09	
Interest and Dividends	1	159,000		164,000		157,000	l	164,000		ı	7,000	39	
Total Revenue	\$	6,329,000	\$	6,574,000	\$	7,570,000	\$	7,264,000		\$	(306,000)	-59	
Dunaanaa	Т		Г				Г			Г			
Expenses: Membership	ls	25,000	ŝ	52,000	ŝ	22,000	l.	84,000			62,000	3659	
Publications and Advertising	ľ	287,000	1	291,000	,	296,000	ľ	268,000		7	(28,000)	-139	
Conferences and Meetings	1	2,302,000	ı	2,539,000		3,522,000	ı	2,977,000			(545,000)	-137	
Post Operations	1	608,000	ı	471,000		518,000	ı	541,000			23,000	43	
Continuing Education/Programs	1	45,000	ı	14,000		10,000	ı	7,000			(3,000)	-29	
Education and Mentoring Fund	1	78,000	ı	970,000		10,000	ı	7,000			(3,000)	-27	
General and Administrative	1	2,930,000		3,096,000		3,133,000	l	3,387,000		ı	254,000	99	
	$\perp$						L			L	,		
Fotal Expenses	\$	6,275,000	\$	7,433,000	\$	7,501,000	5	7,264,000		\$	(237,000)	-49	
Change in Net Assets from Operations	s	54,000	ŝ	(859,000)		69,000	١.			Ļ	(69,000)		

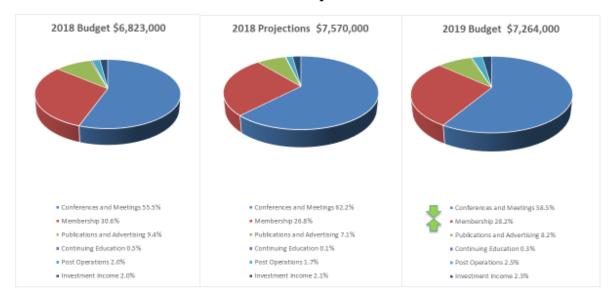
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# FY 2019 Budget Objectives "The Run to 2020 and Beyond"

- <u>Revenue:</u> Begin to diversify revenue by completing and implementing the membership management review; establish clear business lines and sales initiatives to support.
- <u>Expenses:</u> Align expenses to Strategic Plan 2020; continue to invest in the society (stipend management, Member Experience, etc). Establish separate budget authority from reserves for Centennial Celebration.
- <u>Society Investments:</u> Complete solicitation for new management company; kick start Foundation Annual Fundraising campaign; invest in the Centennial (reserves).
- <u>Risk Management:</u> Manage risk continuously; aggressively attack shortfall areas (e.g. membership, sales); implement multipronged risk mitigation strategies (diversify revenue, expand national capability without expanding national office size, leverage partnerships, focus on value).

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## Revenue By Source



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## Revenue

Objective 1: Begin to diversify revenue by completing and implementing the membership management review; establish clear business lines and sales initiatives to support.

- Reenergize National Office Sustaining Member matrix team to address trend of small business SM's opting to leverage individual memberships.
- Complete Membership Management Review to include accounting for members at post level, dues restructure, metrics and trend analysis, specific role of Membership Committee, recruiting and retention drives, requirements for supporting materials beyond the Value Brief.
- Continue Partnership Program to guarantee revenue and cash flow across departments. Address changes in partnerships (personnel moves, manage relationships with partnership companies aggressively).
- Implement 2019 JETC Concept and track impact on JETC Value assessment by members.
- Modify SAME Website to meet demands of members while enhancing advertising revenue.
- Hire Marketing Production specialist to complete the Marketing Team. Continue to grow impact of marketing team.

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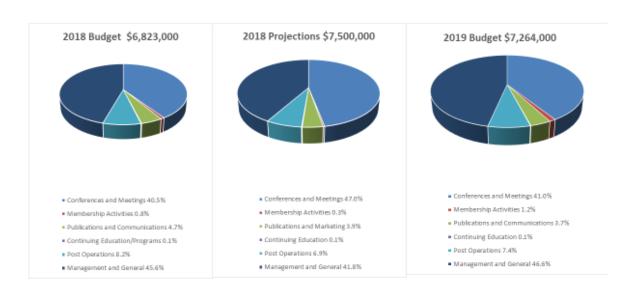
# Revenue (continued)

- Continue to expand Job Board and assess potential in conjunction with the "Job Fair" approach for JETC 2019.
- Continue to lead collaboration among partners to establish value opportunities that lead to revenue (eg. FM Workshop via Tri Service Working Group; Owners Forum ICW DBIA – expand in 2019 to include CMAA, LCI, AGC; expand congressional involvement in Capital Week per Chiefs request).
- Implement SAME National Camp Management Program in order to ultimately recover overhead expenses
  while remaining competitive and establishing long term succession that is independent of the personality
  and commitment of the camp directors.
- Establish an Affinity Partner Program.
- Train and Develop Sales Staff.
- ICW the C&C TF Review (Gov and Mgmt Review) reenergize webinars as a key value effort of the National
  Office.

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# **Expenses by Functional Area**



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## **Expenses**

Objective 2: Align expenses to Strategic Plan 2020; continue to invest in the society (stipend management, Member Experience, etc). Establish separate budget authority from reserves for Centennial Celebration.

- Program and Membership Director unfunded through May, 2019 (XD Acting).
- Continue to encourage the SAME Foundation to fund program level leadership development investments such as Camp Mentors as a means of establishing measurable results that can be used not only to highlight SAME results, but to support SAME Foundation Fundraising that clearly demonstrates the Foundation's compelling purpose.
- Sustain the financial commitment to and leadership participation in the Post Leaders Workshop.
   Find a way to incorporate C&C Annual Work Plans into PLW.
- Sustain the National Leadership management process (calendar huddle, travel support, etc) that
  was developed to ensure national leadership team attendance at key post events/activities –
  reduce burden on SMs (SM not fully underwrite leadership participation).

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## Expenses (continued)

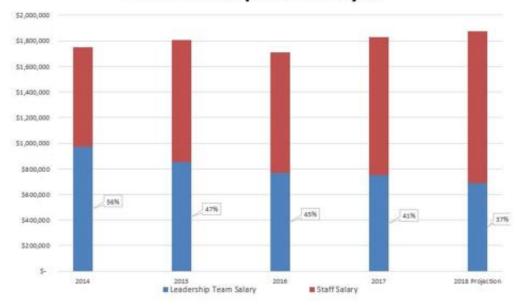
- Additional funds were allocated to membership recruitment, including strategies for military recruitment.
- Implement new approach to stipend management to ensure key investment back into the Society.
- Continue to manage overhead expenses closely to enable focus on strategic expenses.
- Continue to support overseas efforts, especially in Guam and Korea in 2019 (no ECW in 2019 as planned, but new 2019 NAVFAC Industry Day initiative in Naples will supplant).

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# **Personnel Expense Analysis**



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# **Stipend Management**

Stipends have been separately budgeted for 2019 for better visibility on our trend of increasing investment in SAME members to foster their participation.

	# of Stipends	Amount
JETC Attendance	55	57,000
SBC Attendance	7	7,000
Transition Workshop	5	4,000
Capital Week	6	1,500
Post Leaders	10	10,000
International Committee		10,000
RVP		15,000
President		10,000
		\$114,500

These stipends are designed to encourage young members, enlisted personnel, members of governance, award winners, and international members to attend SAME events or activities.

## Society Investments

<u>Objective 3:</u> Complete solicitation for new management company; kick start Foundation Annual Fundraising campaign; invest in the Centennial (use reserves).

- Government/Military Membership
  - Focus Membership Committee (military subcommittee)
  - · Develop strategic partnerships that benefit members.
  - Travel/Recruiting: Military Schools (Fort Leonard, etc.).
- Industry/Government Engagement
  - CEO Roundtable at SBC and JETC.
  - Increase impact of "SAME Perspectives" project delivery initiative underway leverage OSD, SBA connections. Build on partnerships (eg AGC on project delivery team).
  - Enhanced relationships with other peer organizations and governmental agencies include them in the Run to 2020.

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## Society Investments (Continued)

#### Foundation Operations

- Foundation management assumed by SAME National staff, presently at no cost.
- Golden Eagle and JETC revenue will not be transferred to Foundation.
- · Stipends, that were previously assumed to transfer, remain in the Society's operational budget.

## JETC and SBC

- Increased educational sessions to increase value to participants
- · Sustain high profile speakers enhancing value to attendees

### Member Participation

- · Manage "Run to 2020 and Beyond" to get participation up!
- New training sessions offered at PLW; integrate College Student Chapter (Post Mentor) training
- Continued focus on post spending, including making funds available to the international posts.
- Fully Develop the Best Practice System save volunteers time!

#### Communications and Marketing

- · Continue to refine support materials
- New Position is currently posted for a marketing specialist.
- Additional membership materials have been created to support the Value Brief.

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# Society Investments (Continued)

## CLAS has been eliminated!!



- We no longer need to limit Post membership to only three Posts AND we have the possibly to designate a Primary Post for everyone.
- The restructure will allow the AOF and Councils & Committees to have easy access to their member rosters. In addition, prospective committee members can now see who else is on the committee.
- All Post roster data can be viewed and downloaded (by Post Officers only) with one click through the Member Account. POSTS SAVE TIME and benefit from BETTER DATA.
- Members can see who is currently a member of each Post via their Member Accounts.
- Cost to the Society was minimal; mostly personnel costs. However, the benefits will be significant.

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## **Risk Management**

<u>Objective 4</u>: Manage risk continuously; aggressively attack shortfall areas (e.g. membership, marketing); implement multipronged risk mitigation strategies (diversify revenue, expand national capability without expanding national office size, leverage partnerships, focus on value).

#### National Office Staff Management:

- · Continue proactively managing discretionary funds.
- Accountability: continue developing ownership of outcomes, creativity, agility.
- · Teamwork: sustain positive service attitude.
- Less cushion in admin budget than in the past. Therefore, increased emphasis on QMR and
  potential negative indicators.
- Performance Management System is a strength; continuously improving efficiency and value.
- Marketing and Sales staffs continue to grow revenue capability of National Office.

#### 2020 SAME Strategic Plan Implementation:

- Implement "full out" "One Society" effort Centennial Planning. Develop "Roadmap" to tie all
  aspects together coherently. (eg WWI Commemorative Edition TME, etc.).
- Continue to use the Strategic Plan as the primary tool for strengthening the unity of effort of the National level and Posts.
- Continue to produce the SAME Written Annual Report. Expand use of Annual Reports for marketing, recruiting, and partnering.
- Continue to evolve as a thought leader and lead collaborator on issues of importance to the government (national and post IGE Plan implementation; SAME Perspectives; etc.).

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# Risk Management (continued)

#### Membership:

- The Membership Management Review, especially dues restructure aspect, is an imperative.
- · Continue increased engagement and support to overseas Posts.
- Reenergize campaign specifically aimed at recruiting military and government members.
- Mature the Sustaining Member Matrix Team; fix migration to individual memberships.

#### Event Planning

- · Early national calendar coordination (internal and external) .
- Manage vendor risk and obtain sales tax exemption in meeting locations, as possible.
- Continue improving event quality (program, speakers).
- Further develop Facilities Management Workshop as third major national event in light of Tri-Service Working Group initiative ("diversify" events).
- SBC and JETC: grow value; continue minor price adjustments; stay on course with SBC (expand to GSA, DHS).

#### Advertising:

 Advertising revenue budgeted based on 2016 experience, with increased emphasis placed on digital advertising.

#### Contingency:

Stipends (\$114k); Labor (3% of labor: bonus, raise) are primary sources of discretionary funding.

#### Reserves:

Maintain strategic reserve above industry standard (greater than 6 months).

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## Centennial TF Budget Request

#### Facts:

- Leveraging SAME's centennial to generate momentum as we begin our second century (member participation) is a unique opportunity to invest in SAME's future.
- The SAME National Office financial reserves exceed the high end of the industry standard by 1
  month. (Standard is 6-9 months, SAME is at 10.5) Value of one month reserve is approximately
  \$580,000.
- The XC approved Centennial Celebration concept (3 year, three phase) provides several viable
  opportunities that cannot be funded by the National Office operational budget.

#### Planned Major Initiatives (investments):

- (\$60,000) SAME Commemorative Art (3D, Web version, print version inclusive) NOTE: 13 month lead time.
- (\$90,000) SAME Century book (unique concept; organized by line of effort with past, present and future perspective I each section).
- (\$30,000) Stipends to meet goal of volunteer staff represents every post (two per post for planning); JETC 2020 logistics (all post flags present, etc). NOTE: Phase III post celebrations are not envisioned to receive national funds.
- Other: Website modifications; WWI TME; volunteer participation in JETC 2020; SAME Store, etc.

#### Recommendation:

- Approve a one time, not to exceed (NTE) budget of \$500,000. These expenses will not be part of the annual operational budget.
- Centennial Budget is managed by national Office with Centennial TF input (leave fiduciary responsibility with XD and Staff – avoid undue risk to volunteers).
- SAME National Office approves individual initiatives and reports status of Centennial Budget to XC quarterly.

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# **Centennial Task Force Funding Options**

Option 1: Selectively Fund affordable items	Option 2: Fund from Operations	Option 3: Fund from Net Asset Reserves
Only some or none of the proposed major initiatives on the previous slide are implemented.	Fund initiatives, but draw money from operational budget.  Areas of potential budget discretion:  Stipends Travel (XD, Pres) International Cmte Post level Spending Personnel related exp. Program (STEM, etc) initiatives	Use a portion of net asset reserves, which will still allow SAME to maintain a healthy level of overall reserves.  Actual outflows will be paid by excess liquidity in investment portfolio and operational cash.
Limits impact of centennial.	Impacts budget contingency; limits impact of centennial.	Best ROI: Unique opportunity to invest in activities that all members benefit from.

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## Summary

- The SAME National Office FY 2019 budget is a <u>balanced budget</u> that will:
  - <u>DELIVER RESULTS</u> that add value to the entire society and support the 2020 SAME Strategic Plan and the "Run to 2020 and Beyond".
  - INVEST in SAME in order to set the stage for the future without incurring undue short term
    risk.
  - <u>Incrementally DIVERSIFY REVENUE</u> to mitigate risk: in 2019 complete thorough Membership Management Review (includes dues restructure) to enhance the *member experience*; align every aspect of member experience with our value proposition.
- Strongly Recommend XC Approval of the SAME National Office FY 2019 Budget
  - Verify after Year End Close Out in January
  - Adjust if necessary and report to XC
  - 2019 salary adjustments 1 April (allow close of FY, audit, performance system close out and panel)
- Strongly Recommend XC Approval of the budget authority request to support the Centennial TF
  - Results will be reported quarterly to the XC.

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